



BURIEN COUNSELING

GRACE · COMPASSION · HEALING

March 15, 2020

We at Burien Counseling highly value your health and wellbeing. We know this is a sensitive time for many individuals and families. We are committed to supporting you and this community through our services, health practices and continued prayers.

We want to ensure that you receive the care you need while staying safe. Our office is taking every precaution to maintain a clean and sanitary environment. We are transferring to disposable cups for the time being, sanitizing doorknobs/toys/surfaces regularly, and office cleanings have been increased.

We will maintain regular office hours and scheduling as long as state policies allow. Tele-mental health services are available at request. The CDC has directed most major insurances to cover tele-mental health visits. If you are unsure if your insurance covers that service, please call your insurances' member services. If you would like to utilize this service, you will be asked to sign a Washington State Health Waiver. This waiver says that the patient will be responsible for the full cost of the tele-mental health visit if their insurance will not cover this service. Tele-mental health visits will have to be conducted via a HIPPA compliant video app on your computer. The clinician would just send a weblink using the website doxy.me, for the tele-mental health visit to begin.

If you have any questions or concerns, please feel free to reach out to us.

Sincerely,

The Burien Counseling Team